EMH POOL FAQS- Updated August 2022

HOW DO I ENTER THE FACILITY TO SWIM?
You may park in the front of East Madison Hospital and enter at the Main or the Clinic Entrance. You may also use the parking ramp and enter the side of building by turf field.

DO I NEED TO CHECK IN AT FRONT DESK?
Check-in at Front Desk/Kiosk only when you have PT appointment. If you have signed up to swim on your own, please give your name to lifeguard each time you come before entering the water.

HOW FAR IN ADVANCE CAN I REGISTER FOR POOL TIME?
Registration will open on Wednesday @ noon for the following week, Monday-Saturday. Please email CCW@uwhealth.org or call 608.440.6496 with any questions regarding pool reservations or classes.

HOW MANY TIMES MAY I RESERVE POOL TIME?
You may register for one 45- minute spot per day as many days as you’d like. Each reservation is $8. (We are not offering monthly pool passes AT THIS TIME)

ARE CHILDREN ALLOWED TO SWIM?
To respect all capacity limits and social distancing guidelines we will not be allowing any children under the age of 12 in the pools at this time unless they are being seen by UWH Physical Therapist.

ARE THE LOCKER ROOMS AVAILABLE FOR CHANGING/SHOWERING?
Locker rooms are available for changing and showering. A few lockers will be available, and bins will be available for storing personal items. We ask you to limit your time in locker room, maintain distance from others and bring only what is necessary.

WILL THERE BE TOWELS AVAILABLE?
No. In accordance with guidance from UW Health Infection Control, towels are no longer provided.

WILL SHOWERS BE AVAILABLE?
Yes, a limited number of showers will be available. PLEASE shower before entering the water.

WHAT IF I NEED TO CANCEL MY SWIM?
Please email CCW@uwhealth.org or call the pool office to cancel your reservation (608-440-6496). You can also access MY ACCOUNT in the registration system to cancel or transfer your reservation.

IS DROP IN AVAILABLE FOR POOLS?
Due to limited pool capacities drop-in swims will not be allowed. Please reserve a time if you want to swim.

DO MASKS NEED TO BE WORN?
A medical grade mask must always be worn in all UW Health Facilities. Please keep your mask on in the locker room but it may be removed for showering. A mask must be worn in the locker room and until entry into the pool. Fresh medical grade masks are available in pool office/lifeguard.

ARE VACCINATIONS REQUIRED TO USE THE FACILITY?
While vaccinations are available to everyone, not everyone can have it. We will continue to practice safe social distancing and masking.
UW Health Aquatic Center Facility Rules/Expectations

- You must have a pool time reserved to swim
- You must be able to enter/exit the pool independently OR provide your own qualified attendant
- If you are experiencing ANY signs or symptoms of the virus or have been recently exposed, PLEASE do not enter the facility
- Medical grade mask required on pool deck but optional while in warm water pool
- Six-foot social distancing is expected in locker rooms, on pool deck and in the water
- All pool users should shower before entering the pool
- No perfumes or heavy scents in the locker rooms or on pool deck
- No Children, under the age of 12, allowed in pools - Except PT patients or Swim lessons
- The option to buy a monthly pass is not available. We continue to monitor capacities and social distancing and limit the amount of pool spots we can offer
- Pools may be closed unexpectedly due to severe weather, staffing or maintenance issues

Lap Pool

- Reserve a 45-minute lap pool time using uwhealth.org/classes. No drop-ins allowed
- Please check in with lifeguard before entering the water
- Lap lanes may be used for swimming, walking, running and aerobic exercise.
- Pool users may be asked to share specific place in the pool to give patients & therapists priority.
- Lap lanes may be shared if agreed upon
- Equipment available for use or you may bring your own. You are responsible to return equipment to the “Used Equipment” bin
- Currently the pool deck is not an approved eating or drinking space. You may have a covered water bottle on pool edge
- Leave all belongings in locker room or use available bins
- Swim Teams may be using the Lap Pool from 5-9pm Mon - Fri

Warm Water Pool

- Reserve a 45-minute pool time using uwhealth.org/classes. No drop-ins allowed
- Please check in with lifeguard before entering the water
- No vigorous exercise/activity is allowed in Warm Pool. (Please be mindful/respectful of others)
- There is a maximum of eight people in the warm water pool during classes
- There is a maximum of 6 people in the warm pool when PT appointments are scheduled
- Pool users may be asked to share a specific place in the pool to give patients & therapists priority
- Pool equipment is available for use or you may bring your own. You are responsible to return equipment to the “Used Equipment” bin
- Currently the pool deck is not an approved eating or drinking space. You may have a covered water bottle on pool edge.
- Medical grade mask required on pool deck but optional in warm water pool.
- Leave all belongings in locker room or use available bins