

Pediatric Diabetes

Obtaining & Sharing Diabetes Data

Reviewing blood sugar and insulin information is an essential part of a diabetes clinic visit. Looking at recent information can help your provider make decisions that can help keep your child healthy and feeling well. Blood sugar reports and information can be shared in several ways. Read below to figure out the best way to share your diabetes reports.

Blood Glucose Meters

Our clinic cannot link with the apps from these meters. You can use the app to create a PDF report of your child's blood sugars and send the report to our clinic in MyChart.

One Touch Verio Flex

- Customer Support: 1-800-227-8862
- Can use with **One Touch Reveal Computer or Mobile Phone App** to see results and report blood sugar information (<https://www.onetouch.com/products/software-and-apps/one-touch-reveal-mobile-and-web-app>).

Accu-chek Guide

- Customer Support: 1-800-858-8072
- Can use with **Accu-Check Connect Computer or Mobile App** to see blood sugar results and get reports of blood sugar information (<https://www.accu-chekconnect.com/ui/guest/login.jsf>).
- Assistance: <https://www.accu-chek.com/node/9781/support>

Ascensia/Bayer Contour Next One

- Customer Support: 1-800-348-8100
- Can use with **Contour Diabetes App** to see results and report blood sugar information (<https://www.contournextone.com/getting-started>).

Freestyle Meters

- Customer Support: 1-855-632-8658
- Freestyle Libreview Website: <https://www.libreview.com/> (*Connect meter to computer with USB cord to upload).

The Glooko app may allow you to upload blood sugars from your glucometer regardless of brand. If you choose to use Glooko link your Glooko account to our clinic with ProConnect Code: **uwpedsdiabetes**

For other meters, or if you are not able to download your current meter:

- Please record 7 days of blood sugar information, and as much carb and insulin information as you can, along with your current doses. You can use the "Blank Blood Sugar Log" forms found at this link: <https://uwhealth.org/diabetes-resources>

Insulin Pumps

Medtronic

- Medtronic CareLink Personal Website: [medtronicdiabetes.com/carelink](https://www.medtronicdiabetes.com/carelink)
- Upload pump to Carelink Personal website
- Sharing Data with Clinic
 - If not linked with clinic please call clinic with Carelink Personal username and password
 - Or attach the following reports in PDF form (2 weeks of data) to your MyChart Account: Assessment & Progress, Weekly Review, Adherence Report, Sensor and Meter Overview, Logbook, Device Settings
- Support: <https://www.medtronicdiabetes.com/customer-support/carelink-software-support>
- Medtronic Customer Service: 1-800-646-4633, Local Clinical Support: Ann Steck (608-225-0215)

Omnipod

***Omnipod 5 Users: You must link your Glooko and Podder Central accounts for our clinic to see data.**

- Glooko Website: my.glooko.com
 - Follow suggestions for downloading Glooko Uploader depending on your system needs.
- Upload pump to Glooko website (for DASH users – turn on and unlock PDM before plugging into computer)
- Sharing Data with Clinic
 - Link your Glooko account to our clinic with **ProConnect Code: uwpedsdiaabetes** (this can be done in settings)
 - Or attach the following PDF reports (2 weeks of data) to your MyChart Account: Summary, Logbook, Overview, Overlay, Calendar, Settings
- If you need a Glooko account you can obtain one (free to Insulet users) by simply creating an account at my.glooko.com and identifying yourself as an Omnipod user
- Omnipod Customer support: 1-800-591-3455 or local Omnipod Rep: Jason Phipps (608-294-8950)

Tandem

- T:Connect Personal: <https://tconnect.tandemdiabetes.com>
- Upload pump using T:Connect App or Computer
- Sharing Data with Clinic:
 - If not linked with clinic please call clinic with T:Connect personal username and password
 - Or attach the following PDF reports (2 weeks of data) to your MyChart Account: Dashboard, Therapy Timeline Report, Blood Glucose Trends, CGM Hourly Report, Logbook, Activity Summary, Device Settings
- Downloading assistance: Kim Ferrell (608-224-9731) or Tandem Tech Support: 877-801-6901

Continuous Glucose Monitors (CGMs or Sensors)

Dexcom

- Download Dexcom Clarity via your computer or the Clarity app for compatible Smart Phone
 - **Computer Users:** <https://clarity.dexcom.com>
 - Click on “Home Users” and enter your Dexcom Username (usually your e-mail address) and Password OR create new account
 - **Smart Phone Users:** If using with compatible smart phone, download Dexcom Clarity from App Store (Apple/iOS or Android).
- Upload Data
 - **Smart phone users:** Data will automatically flow to your Dexcom account after you’ve authorized sharing with your clinic (*note:* wifi or cellular data must be turned on).
 - **Receiver Users:** Install Dexcom Clarity Uploader and upload receiver to Clarity. Note that the Dexcom receiver holds 30 days of cgm data.
- Sharing Dexcom Data with Clinic
 - Call our clinic to obtain a share code that will link your personal account with the clinic
 - Or attach the following PDF reports (2 weeks of data) to your MyChart Account: Overview, Overlay, Daily, AGP
- Customer Support: 1-888-738-3646 or www.dexcom.com/support

Libre

- Libreview Software: www.libreview.com
- Libreview Quick Start Guide: <https://pat.libreview.io/articles/qsg/>
- Sharing Data with Clinic
 - To link account call clinic and provider the e-mail address that you used to set up your Libreview account. You will then receive an email in your account where you will click on a link to confirm sharing.
 - Or attach the following PDF reports (2 weeks of data) to your MyChart Account: Glucose Pattern Summary, Glucose Pattern Insights, Daily Log, Weekly Summary
- Users who scan with cell phone: Your data will automatically flow to your Libreview account (*note:* wifi or cellular data must be turned on).
- Receiver users: Upload receiver to Libreview using USB cable.
- Libre customer support: 855-786-4263

Medtronic

- Medtronic CareLink Personal Website: medtronicdiabetes.com/carelink
- Sharing Data with Clinic
 - If not linked with clinic please call clinic with Carelink Personal username and password
 - Or attach the following reports in PDF form (2 weeks of data) to your MyChart Account: Adherence Report, Sensor and Meter Overview, and Logbook
- Medtronic Customer Service: 1-800-646-4633, Local Clinical Support: Ann Steck (608-225-0215)

Pediatric Diabetes Clinic
608-890-9400