

Your Rheumatology Clinic Visit

Thank you for the chance to be a partner in your health care. At UW Health we strive to provide the best possible care.

Care team

Your care team in the Rheumatology Clinic may include your doctor or nurse practitioner, as well as a Rheumatology Fellow or other healthcare provider in training.

Appointments

You should **arrive 15 minutes before your appointment** to complete required forms. If you arrive late, we may not be able to see you and may need to reschedule your appointment. If you need to cancel an appointment, please call us at least 24 hours in advance.

Please **complete and bring the enclosed form** with you to your appointment. We will review this form with you during your visit.

Medicines

Please bring a list of your current medicines (or medicine bottles) with you. This list should include all prescription and over-the-counter medicines, vitamins, and herbal supplements.

You should renew your medicines **before** you run out.

You can renew your medicines two ways:

1. Ask your doctor during your visit.
2. Call your pharmacy, who will then contact your doctor. Please contact your pharmacy at least 48 business hours before your medicine runs out.

Lab work/test

You will receive your test results by a letter, phone call or posted in UW Health MyChart within 14 days of our clinic receiving those results. All results that need urgent follow up will be addressed as soon as possible by your provider. If you have not received your test results after two weeks, please call your clinic.

Who to call

You can call your clinic at any time. We are available Monday-Friday, 8 a.m.–5 p.m. If you call the clinic before 4 p.m., we will do our best to respond that day.

1 S. Park Clinic
Rheumatology Clinic
1 S. Park St.
Madison, WI 53715
(608) 287-2800

Junction Rd Medical Center
Rheumatology Clinic
451 Junction Rd.
Madison, WI 53717
(608) 263-7577

After hours care

For urgent questions or concerns, please call (608) 262-2122. You will be connected to the paging operator. They will contact the rheumatology fellow on call. If it is an emergency, call 911.

Other resources

Billing/financial questions...(608) 262-2221
Price line.....(608) 263-1507
Patient relations.....(608) 263-8009
Toll-free billing.....(866) 841-8535
UW Health Pharmacy.....uwhealth.org/rx