

# Performance Year 1: 2022

## Measures

### Quality Performance Results

Measure Title CAHPS Results	DCE Performance Rate	Mean DCE Performance Rates for all DCEs
Getting Timely Appointments, Care, and Information	80.56	81.97
How Well Providers Communicate	92.56	93.10
Care Coordination	85.75	84.70
Shared Decision-Making	59.22	61.56
Patient Rating of Provider	91.20	91.74
Courteous and Helpful Office Staff	92.97	91.10
Health Promotion and Education	63.67	61.84
Stewardship of Patient Resources	22.10	24.96

Measure	Official Measure Name	DCE Performance Rate	Mean DCE Performance Rates for all DCEs
ACR	Risk-Standardized, All-Condition Readmission (a lower (↓) score indicates better performance)	14.77	15.28
UAMCC	Risk-Standardized, All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions (per 100 person-years) (a lower (↓) score indicates better performance)	33.34	31.62
Timely Follow-Up	Timely Follow-Up After Acute Exacerbations of Chronic Conditions (a higher (↑) score indicates better performance)	68.78	68.31

