

Summary of Financial Assistance Policy

UW Health's Financial Assistance Program?

UW Health's financial assistance program helps people who are unable to pay for their medical care. You may be able to get financial assistance (help) if you have a tough time paying for care at UW Health, regardless of having insurance or not.

Who qualifies for financial assistance?

Financial assistance is based on a slide scale and looks at total household (family) income compared to the Federal Poverty Guidelines (FPG). Please read the full policy for more details.

- If you and/or your family's combined income is at or below 300% of the FPG, you may not have to pay for the care you receive at UW Health.
- If you fall between 300% and 600%, you may get a discount for your care. No one who qualifies for financial assistance will be charged more for emergency or other needed care than those with insurance.

Family Size	300% FPG	400% FPG	600% FPG
1	40,770	54,360	81,540
2	54,930	73,240	109,860
3	69,090	92,120	138,180
4	83,250	111,000	166,500
5	97,410	129,880	194,820
6	111,570	148,760	223,140
7	125,730	167,640	251,460
8	139,890	186,520	279,780

What services are covered?

The Financial Assistance Policy applies to emergency and other medically necessary care. These terms are defined in the policy. Elective services are excluded.

How do I apply?

To apply for financial assistance, you need to complete a UW Health Financial Assistance application and provide supporting documentation as described in the Financial Assistance Policy and the Financial Assistance application. A single application applies to care at UW Health Wisconsin & Illinois facilities.

How will I know if I qualify?

When your completed UW Health Financial Assistance application has been reviewed, you will receive a letter notifying you if you qualify for the program and if your balance has been reduced. Each visit may be reviewed separately. If you do not qualify for financial assistance, you may qualify for other assistance.

How do I get help completing a Financial Assistance application? To receive help, contact a Financial Counselor at (877) 278-6437 to schedule an appointment, or visit:

University Hospital
600 Highland Ave.
Madison, WI 53792

East Madison Hospital
4602 Eastpark Blvd.
Madison, WI 53718

Contact information

Phone: (877) 278-6437 (UW Health Madison)
(779) 696-7150 (UW Health Northern Illinois)

Website: uwhealth.org/financialassistance

Mail: UW Health – financial assistance
7974 UW Health Court Middleton, WI 53562

Language assistance

Translations of the Financial Assistance Policy, the Financial Assistance application and this plain language summary are available in Spanish upon request. Language assistance services are also available free of charge by calling (608) 262-9000. UW Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Atención: Si usted habla Español, tenemos disponible para usted servicios de asistencia de idioma gratuitos. Llame al (608) 262-9000. UW Health cumple con todas las leyes federales de derechos civiles aplicables y no discrimina en base a raza, color, nacionalidad u origen, edad, discapacidad o género.

CEEBOOM: Yog hais tias koj hais lus Hmoob, kev pab cuam hom lus, dawb, muaj pab rau koj. Hu (608) 262-9000. UW Health muaj feem xyuam txog ntawm pej xeem txoj cai toom fuv teb chaws thiab tsis cais ib haiv neeg twg, xim, keeb kwm teb chaws, hnuv nyoog, mob xiam oob qhab los yog poj niam lossis yog txiv neej.

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