

Performance Year 6: 2021

Measures

Quality Performance Results

Domain	ACO Measure #	Measure Title	ACO Performance Rate	Mean Performance Rates for all NGACOs
Patient/Caregiver Experience	ACO-1	CAHPS: Getting Timely Care, Appointments, and Information	82.10	83.38
	ACO-2	CAHPS: How Well Your Providers Communicate	93.48	93.57
	ACO-3	CAHPS: Patients' Rating of Provider	92.06	92.34
	ACO-4	CAHPS: Access to Specialists	72.94	77.53
	ACO-5	CAHPS: Health Promotion and Education	61.11	61.33
	ACO-6	CAHPS: Shared Decision Making	55.35	61.11
	ACO-7	CAHPS: Health Status/Functional Status	74.54	74.59
	ACO-34	CAHPS: Stewardship of Patient Resources	16.66	22.70
	ACO-45	CAHPS: Courteous and Helpful Office Staff	95.38	92.55
ACO-46	CAHPS: Care Coordination	86.61	86.35	
Care Coordination/Patient Safety	ACO-8	Risk Standardized, All Condition Readmission	15.40	15.08
	ACO-38	All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions	49.98	50.26
	ACO-24	Days at Home for Patients with Complex, Chronic Conditions	N/A	N/A

** Days at Home for Patients with Complex, Chronic Conditions (Days at Home) provides the measure of days at home or in community settings among adult Medicare fee-for-service beneficiaries who are aligned to participating ACOs. For performance year 2021, Days at Home is considered a pay-for-reporting measure, which does not receive benchmarks, and accordingly, the 30th and 90th percentile benchmarks are listed as Not Applicable (N/A) **

