

Performance Year 4: 2019

Measures

Quality Performance Results

Domain	ACO Measure #	Measure Title	ACO Performance Rate	Mean Performance Rates for all NGACOs
Patient/Caregiver Experience	ACO-1	CAHPS: Getting Timely Care, Appointments, and Information	85.87	86.03
	ACO-2	CAHPS: How Well Your Providers Communicate	93.59	94.11
	ACO-3	CAHPS: Patients' Rating of Provider	91.78	92.75
	ACO-4	CAHPS: Access to Specialists	74.83	80.97
	ACO-5	CAHPS: Health Promotion and Education	62.47	60.46
	ACO-6	CAHPS: Shared Decision Making	60.67	61.38
	ACO-7	CAHPS: Health Status/Functional Status	73.64	74.49
	ACO-34	CAHPS: Stewardship of Patient Resources	21.17	24.40
	ACO-45	CAHPS: Courteous and Helpful Office Staff	95.61	93.05
	ACO-46	CAHPS: Care Coordination	88.60	87.26
Care Coordination/Patient Safety	ACO-8	Risk Standardized, All Condition Readmission	14.63	14.98
	ACO-38	All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions	52.23	56.34
	ACO-43	Ambulatory Sensitive Condition Acute Composite (AHRQ* Prevention Quality Indicator (PQI#91))	1.22	1.72
	ACO-13	Falls: Screening for Future Fall Risk	95.76	88.97

Preventive Health	ACO - 14	Preventive Care and Screening: Influenza Immunization	92.52	76.98
	ACO-17	Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	93.18	79.60
	ACO-18	Preventive Care and Screening: Screening for Clinical Depression and Follow-up Plan	82.58	73.00
	ACO-19	Colorectal Cancer Screening	84.73	77.12
	ACO-20	Breast Cancer Screening	82.56	79.31
	ACO-42	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	86.56	82.43
At-Risk Population	ACO-40	Depression Remission at Twelve Months	5.49	11.82
	ACO-27	Diabetes Mellitus: Hemoglobin A1c Poor Control	8.38	11.43
	ACO-28	Hypertension (HTN): Controlling High Blood Pressure	83.07	78.62